

# CHINMAY KELKAR, CFA

SEBI REGISTERED INVESTMENT ADVISOR (REGISTRATION NUMBER - INA000006837)

552, PUNARNAVA APARTMENTS, OLD RAMDASPETH, NAGPUR - 440010

CONTACT NUMBER: +91 96195 73740 / +91 712 2422327

EMAIL: CHINMAYK@GMAIL.COM | CHINMAY@KOSHERADVISORY.COM

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## GRIEVANCE REDRESSAL MECHANISM

- Clients can seek clarification to their query and are further entitled to make a complaint in writing, orally or telephonically. An email may be sent to chinmayk@gmail.com or chinmay@kosheradvisory.com. Alternatively, the investor may call on +91 96195 73740. Clients can expect a response within 10 working days of approaching the Investment Adviser
- A letter may also be written with their query / complaint and posted to the below mentioned address: Chinmay Kelkar, 552 Punarnava Apartments, Behind Tuli Imperial Hotel, Old Ramdaspeth, Nagpur - 440010
- In case the Client is not satisfied with our response, they can lodge their grievance with SEBI at <http://scores.gov.in> or they may write to any of the offices of SEBI.
  - SCORES may be accessed through SCORES mobile application as well, same can be downloaded from the following link:  
<https://play.google.com/store/apps/details?id=com.ionicframework.sebi236330>
  - SEBI Office on Toll Free Helpline at 1800 22 7575 / 1800 266 7575
  - SEBI regional / local office address: SEBI Office Add: Plot no C 4A. G Block, Near Bank of India, BKC, Mumbai 400051
- After exhausting these options for resolution of the grievance, if the investor/client is still not satisfied with the outcome, he/she/they can initiate dispute resolution through the ODR Portal. (<https://smartodr.in/>). For more details about the ODR mechanism, fees,

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timelines etc., you may read the master circular released by SEBI titled: "Online Resolution of Disputes in the Indian Securities Market" available at the following link:  
[https://www.sebi.gov.in/legal/master-circulars/aug-2023/online-resolution-of-disputes-in-the-indian-securities-market\\_75220.html](https://www.sebi.gov.in/legal/master-circulars/aug-2023/online-resolution-of-disputes-in-the-indian-securities-market_75220.html)



Thanks and Regards

Chinmay Kelkar, CFA

SEBI Registered Investment Advisor (Individual): INA000006837

BSE Membership ID: 1041

Address: 552 Punarnava Apartments, Old Ramdaspeth, Nagpur - 440010

Contact: + 91 96195 73740 | +91 712 2422327

License Details: Issue Date - January 2017; Valid Till - Perpetual

SEBI Regional Office Address: SEBI Bhavan, Bandra Kurla Complex, Bandra (E), Mumbai - 400051